SYED SAAD ALI

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Address: Karachi, Pakistan **Personal Snippet**

Date of Birth: 19th Mar, 1988 **| Nationality:** Pakistani
Languages Known: Urdu and English

PROFESSIONAL SUMMARY

Technically-sophisticated professional with extensive experience in updating server security, executing routine back-ups, and designing and implementing tests of the system to address issues with accessing data.

- Adept at leading the planning, designing, developing, testing, and deploying efficient solutions within Oracle EBS system, in order to satisfy strategic, financial, and operations needs of the organization.
- Skilled in planning and managing successful projects, mitigating risks, controlling costs, and directing project teams. Instrumental in monitoring routine maintenance of system, implementing the ERP systems, and approving budget.
- Proven success in analyzing business processes/process re-engineering and recommending solutions. Deft at establishing IT service continuity management strategies, disaster recovery plans and associated test procedures of each critical functional area of the organization.

Core Competencies:

Installation/Configuration ⮞ Server Administration ⮞ Workflow Management ⮞ Database Design ⮞ Performance Evaluation ⮞ Business Analysis ⮞ Capacity Planning ⮞ Data Recovery Plan ⮞ Database Backups ⮞ Oracle Database Migration ⮞ ERP Management ⮞ Troubleshooting Issues

Technical Proficiencies

Database: Oracle 8i, 9i/10g/11g, 12c, 19c, Microsoft SQL Server, Microsoft Access
Tools: TOAD, PLSQL Dev, Oracle Dev, Oracle Forms, Oracle Report etc.
Web Server: IIS, Oracle 10gAS, Weblogic 11g R12/ 12c
Operating System: Windows Server, Linux 4.4, 5, 6, 7.5, HP-UX, AIX, Solaris

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PROFESSIONAL EXPERIENCE

Computer & Systems Engineering Company, Saudi Arabia	**Mar 2022 – Current**

Sr. Application Database Administrator

My role includes infrastructure support, capacity planning, installation, configuration, database design, and migration, up gradation, performance monitoring, security, troubleshooting, database backups, data recovery plan, and procedures including application server administration, installation, configuration, troubleshooting, monitoring and maintenance.

Key Accomplishments

- Manage DR solution for ERP ensuring that Recovery Point Objective (RPO) and Recovery Time Objective (RTO) are achieved in line with business requirements
- Installation, configuration and upgrading of Oracle server software and related products
- Applying patches DEV / TEST and Production environments as required, Perform application and database tuning and performance monitoring, Plan growth and changes (capacity planning)
- Interface with Oracle Corporation for technical support.
- Patch Management and Version Control, Manage Rman configuration, backup and recovery
- Manage Disaster Recovery configuration, standby and read-only sites
- Steered all operations related to production, test, and development infrastructure, involving application, database, and server platforms to ensure the highest standards of availability, resilience, integrity, security and performance.

ITANZ PVT LTD, PAKISTAN   **Nov 2020 – Sep 2021**
Infrastructure Lead

Develop necessary shell scripts to set database and application server environment to maintain system reliability and performance. Alter the database structure through different queries in compliance with the information/data given by application developers. Install, configure, and upgrade DataGuard, Oracle Enterprise Manager Cloud Control 13c, and read-only sites. Introduce and use DR solution for ERP ensuring that Recovery Point Objective (RPO) and Recovery Time Objective (RTO) attained in compliance with business requirements.

Key Accomplishments

- Managed Oracle cloud infrastructure, compute, storage, networking, connectivity, and edge service, database management, analytics, integration, and Oracle weblogic clustering environment over Oracle Cloud IAAS.
- Collaborated with the Oracle corporation staff for offering technical support to diagnose and troubleshoot common problems.
- Delivered 24x7 on-call production supports for making sure systems and applications run smoothly by identifying problems and deploying smart solutions.
- Steered all operations related to production, test, and development infrastructure, involving application, database, and server platforms to ensure the highest standards of availability, resilience, integrity, security and performance.
- Carried out application and database tuning and performance monitoring to maximize use of system resources and perform work efficiently.
- Acknowledged for functioning on autonomous data warehouse and OAC, cloud database to eliminate the human labor related to database tuning, security, backups, updates, and other routine management tasks.

CIVIL AVIATION AUTHORITY, PAKISTAN   **July 2015 – Oct 2020**
Assistant Director (IT)

Managed ERP for implementing the structures effectively, while limiting the resources consumed in the planning process. Improved IT/business processes and investigations to resolve the user's issues as well as offered user's training to help the user in operating the system in efficient way. Devised operative procedures, policies, development methodology, and standards by utilizing a broad scope of industry knowledge. Monitored database performance, health and tuning accordingly for improving performance of Oracle, SQL Server, SAP ASE, and DB2 on physical, virtual, or cloud servers. Executed database backup and recovery and cloning, apps, and database maintenance, fixed bugs, and applied patches using adpatch and Opatch. Rendered expertise to manage patches (Hot/Cold) and monitor applications and database services on Linux platform.

Key Accomplishments

- Set ISO standard used by organizations to prove that provided services and/or products met certain requirements.
- Led business requirement gathering sessions successfully to understand user needs also created system requirement specification to describe the functionality the product needs to fulfill all stakeholders' needs.
- Interacted with management team to attain defined targets and business objectives by maximizing productivity, handling employee conflict, and improving performance.
- Ensured and maintained database security/integrity and backup procedures for protecting data from unauthorized users as well as recovering the data/applications.
- Identified problem areas and troubleshoot issues by building appropriate solutions for meeting project goals, while maintaining productivity level.
- Examined system log entries, dumps, and other information from clients or technical personnel for determining recurring and related failures/inefficiencies.
- Headed subordinates in development and implementation of new systems to overcome the problems caused by disorganized systems.

INFOTECH PVT LTD.   **Sep 2013 – Jun 2015**
Technical Consultant

Created and managed DFF & KFF to uniquely identify information and capture additional pieces of information from transaction entered into Oracle EBS. Directed critical activities, systems alert, requests, diagnostic test and forms, periods

open and close activity, and technical support implemented modules. Contributed to system administration, document sequence, document sequence assignment, data/Oracle applications backup/recovery and security, concurrent, workflow management, and alert configuration.

Key Accomplishments

- Conducted requirement gathering sessions with end user for getting business requirements from relevant stakeholders to understand user needs.
- Built System Requirement Specification (SRS) for describing the functionality the product needs to fulfil all stakeholders' needs.
- Worked on Oracle Data guard and RAC providing a comprehensive set of services that created, maintained, managed, and monitored one or more standby databases to enable production Oracle databases to survive disasters and data corruptions.

Additional Experience

Techno-Functional Consultant for Synergy Computers, 1/2013– 8/ 2013
Application Database Administrator for Engro Polymers, 3/2012– 12/2012
Apps DBA for Innovative Channels Pvt. Ltd., 3/2011–2/2012
Oracle System Engineer for Techno-Ed (Pvt) Ltd., 01/2010–02/2011

MAJOR PROJECTS

ITANZ:
- Oracle E-Business Suite Deployment on OCI.
- Oracle E-Business Suite Lift and Shift on Cloud.
- Oracle DBaaS UBL: With DR enabled on Oracle Cloud
- Oracle JCS with Clustered environment on Oracle Cloud
- Oracle Autonomous Database Deployment with DR Enablement.

UBL:
- Oracle E-Business Suite Upgrade from 12.1.3 to 12.2.8 with Database Upgrade from 11.2.0.4 to 12.2.0.1.
- High Availability Deployment: 2 Nodes Application Tier Deployment RAC 2 Nodes Database Tier Deployment

CAA:
- Oracle E-Business Suite R-12 Migration from HP-UX to Linux with Database Upgrade from 10g to 11g.
- Oracle Database Consolidation Upgrade from 11g to 12c.
- Oracle E-Business Suite high Availability with RAC and Data- Guard.

WAPDA:
- As an "ERP Technical Consultant" on one of the largest R12 ERP Implementation, project in utility Pakistan.
- Installation and Configuration of Oracle Apps 12.2.4 with High Availability architecture on Exa-Stack (Exalogic and Exadata)

KE:
- As an "Technical Consultant" worked and deployed Oracle Database Appliance(ODA) successfully with the combination of Oracle Virtualization environment

BANK ALFALAH:
- Oracle Database upgrade from 10g to 11g.
- Deployment of RAC on Core Banking Application.

FAYSAL BANK:
- Oracle Database upgrade from 10g to 11g.

EDUCATIONAL & PROFESSIONAL CREDENTIALS

- ♦ **Bachelor's Degree, Computer Science** from Newports Institute of Communication and Economics
- ♦ **Associate's Degree, Pre-Engineering** from Govt. College Formen, Nazimabad, Karachi
- ♦ **High School, Science** from Falcon House Grammar School

<u>Licenses & Certifications:</u>

Oracle E-Business Suite R12 APPDBA OCP

Oracle Database 11g Administrator Certified Associate

Oracle Database 11g Administrator Certified Professional

Oracle E-Business Suite R12 (OCE-Payables Consultant)

Oracle Cloud Infrastructure Foundations 2020 Certified Associate

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<u>~ References shall be furnished upon request ~</u>